



WARRANTY BOOKLET

2027

CAN-AM OFF-ROAD ELECTRIC ATV
Original Instructions

Deutsch	Dieses Handbuch ist möglicherweise in Ihrer Landessprache verfügbar. Bitte wenden Sie sich an Ihren Händler oder besuchen Sie: www.operatorsguides.brp.com
English	This guide may be available in your language. Check with your dealer or go to: www.operatorsguides.brp.com
Español	Es posible que este manual esté disponible en su idioma. Consulte a su distribuidor o visite: www.operatorsguides.brp.com
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Italiano	Questa guida potrebbe essere disponibile nella propria lingua. Contattare il concessionario o consultare: www.operatorsguides.brp.com
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Norsk	Denne boken kan finnes tilgjengelig på ditt eget språk. Kontakt din forhandler eller gå til: www.operatorsguides.brp.com
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Outlander Max™

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In the USA, products are distributed and serviced by BRP US Inc.

In the European Economic Area (which is comprised of the member states of the European Union plus the United Kingdom, Norway, Iceland and Liechtenstein), the Commonwealth of the Independent States (including Ukraine and Turkmenistan) and Turkey, products are distributed and serviced by BRP European Distribution S. A. and other affiliates or subsidiaries of BRP.

For all other countries, products are distributed and serviced by Bombardier Recreational Products Inc. (BRP) or its affiliates.

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BRP LIMITED WARRANTY USA AND CANADA: 2027 CAN-AM® ELECTRIC ATV

1) SCOPE OF THE LIMITED WARRANTY

Bombardier Recreational Products Inc. ("**BRP**") warrants its 2027 Can-Am Electric ATV (the "**Product**") and its high-voltage batteries sold by authorized BRP Dealers (as hereinafter defined) in the United States of America ("**USA**") and in Canada from defects in material or workmanship for the period and under the conditions described below.

This limited warranty will become null and void if:

1. The Product was used for racing or any other competitive activity, at any point, even by a previous owner; or
2. The Product has been altered or modified in such a way so as to adversely affect its operation, performance or durability, or has been altered or modified to change its intended use.
3. The Product has been altered or modified in such a way so as to adversely affect the high-voltage battery operation, performance or durability;
4. The Product's high-voltage battery has been used as a stationary power source.

The on-board charger, heater, inverter, and e-motor are covered under the vehicle's limited warranty period against defects in material or workmanship.

Non-factory installed parts and accessories are not covered under this limited warranty. Please refer to the applicable parts and accessories limited warranty text.

2) LIMITATIONS OF LIABILITY

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXPRESSLY GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT THEY CANNOT BE DISCLAIMED, THE IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE LIFE OF THE EXPRESS WARRANTY. INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE EXCLUDED FROM COVERAGE UNDER THIS WARRANTY. SOME STATES/ PROVINCES DO NOT ALLOW FOR THE DISCLAIMERS, LIMITATIONS AND EXCLUSIONS IDENTIFIED ABOVE. AS A RESULT, THEY MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH MAY VARY FROM STATE TO STATE, OR PROVINCE TO PROVINCE.

Neither the distributor, any BRP dealer nor any other person has been authorized to make any affirmation, representation or warranty regarding the product and/or its high-voltage batteries, other than those contained in this limited warranty, and if made, shall not be enforceable against BRP.

BRP reserves the right to modify this limited warranty at any time, being understood that such modification will not alter the warranty conditions applicable to the Products and/or its high voltage batteries sold while this warranty is in effect.

3) EXCLUSIONS—ARE NOT WARRANTED

This warranty does not cover damage or failures resulting from or caused by:

- Attempting any modification of the high voltage components such as the on-board charger, high voltage battery, heater, inverter and/or e-motor, for example: to gain faster charge times or increase the original power output will void the warranty.
- Opening any of the high voltage components such as high voltage battery, on-board charger, heater, inverter and e-motor.
- Improper towing or vehicle recovery from a depleted high voltage battery or other failure may damage the e-motor or other high voltage components. Failure to follow the recommended towing and/or recovery method prescribed in this manual will void the warranty.

The following are not warranted under any circumstances:

- Normal wear and tear;
- Routine maintenance items, tune ups, adjustments;
- Damage caused by negligence or failure to provide proper maintenance and/or storage, as described in the Operator's Guide;
- Damages related to the appearance of the Product, including without limitation scratches, dents, fading, flaking, peeling and damages to seat cover material;

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- Damage resulting from the installation of parts with specifications that differ from the original Product parts, such as, without limitation, different tires, wheels or brakes.
 - Damage or failures due to the installation of non-BRP accessories to the electrical systems of the Product.
 - Damage resulting from removal of parts, improper repairs, service, maintenance, modifications or use of parts or accessories not manufactured or approved by BRP or resulting from repairs done by a person that is not an authorized servicing BRP Dealer.
 - Damage caused by abuse, abnormal use, neglect or operation of the product in a manner inconsistent with the recommended operation described in the Operator's Guide;
 - Damage resulting from accident, submersion, fire, theft, vandalism or any act of God;
 - Operation with chemicals, oils or lubricants which are not suitable for use with the product (see the Operator's Guide);
 - Damages resulting from snow or water ingestion;
 - Damages from rust, corrosion or exposure to the elements;
 - Incidental or consequential damages, or damages of any kind including without limitation transportation expenses, towing, storage, telephone, rental, taxi, inconvenience, insurance coverage, loan payments, loss of time, loss of income or time missed for downtime experience due to service work;

- Damage resulting from wrong installation of BRP accessories, if installation does not conform to BRP's instructions.
- Damage caused by failure to provide proper maintenance and/or storage, as described in the Operator's Guide. Exposing the vehicle to ambient temperatures above 60°C (140°F) or below -40°C (-40°F) may damage the high-voltage battery and void the warranty;
- Damage caused by exposing the high voltage battery to contact with a direct flame;
- Physical damage to the high voltage battery or intentional attempt to reduce the life of the high voltage battery;
- Damage to internal components resulting from disassembly, opening the high-voltage battery enclosure is strictly forbidden;
- Damage resulting from incorrect charging procedures or incompatible charging devices;
- Damage to high voltage battery, resulting from leaving the vehicle at low state of charge for a long time without usage. Storage must be done as described in the Operator's Guide.
- Consequential damage caused by negligence or failure to provide proper repair an existing problem;
- Damage resulting by negligence or failure to provide proper installation of new software update;
- Loss of battery capacity due to or resulting from gradual capacity loss.⁽¹⁾

⁽¹⁾ Any capacity/range reduction-based claim must be confirmed by and approved by BRP to be eligible for coverage.

4) WARRANTY COVERAGE PERIOD

This limited warranty will be in effect from (1) the date of delivery to the first retail consumer, or (2) the date the product is first put into use, whichever occurs first and for the applicable period below:

- **TWELVE (12) consecutive months**, for private use or commercial use owners.

HIGH-VOLTAGE BATTERY

The high-voltage battery limited warranty will be in effect for SIXTY (60) consecutive months, or twenty thousand kilometers (20,000km) or (12,500 mi), whichever occurs first, only if the high-voltage battery state of health (SOH) is equal or greater than ($\geq$) seventy percent (70%) of initial capacity.

The repair or replacement of parts or the performance of service under this warranty does not extend the life of this limited warranty beyond its original expiration date.

5) CONDITIONS TO HAVE WARRANTY COVERAGE

This warranty coverage is available **only** if **each** of the following conditions has been fulfilled:

- The Product must be purchased as new and unused by its first owner from a Dealer authorized to sell the Products in the country in which the sale occurred (“Dealer”);
- The BRP specified pre-delivery inspection process must be completed, documented and signed by the purchaser;
- The Product must have undergone proper registration by an authorized Dealer;
- The Product must be purchased in the country in which the purchaser resides;
- Routine maintenance outlined in the Operator’s Guide must be timely performed in order to maintain warranty coverage. BRP reserves the right to make warranty coverage contingent upon proof of proper maintenance.

BRP will not honor this limited warranty to any private use owner or commercial use owner if one of the preceding conditions has not been met. Such limitations are necessary in order to allow BRP to preserve both the safety of its products, and also that of its consumers and the general public.

6) WHAT TO DO TO OBTAIN WARRANTY COVERAGE

The customer must cease using the Product upon the appearance of an anomaly, notify a servicing BRP dealer within three (3) days of the appearance of the anomaly and provide the Dealer with reasonable access to the Product and reasonable opportunity to repair it.

The customer must also present to the Dealer, proof of purchase of the Product and must sign the repair/work order prior to starting the repair in order to validate the warranty repair.

All parts replaced under this limited warranty become the property of BRP.

7) WHAT BRP WILL DO

BRP's obligations under this warranty are limited to, at its sole discretion, repairing or replacing parts found defective under normal use, maintenance and service without charge for parts and labor, at any authorized BRP dealer during the warranty coverage period under the conditions described herein. No claim of breach of warranty shall be cause for cancellation or rescission of the sale of the Product to the owner.

In the event that service is required outside of the country of original sale, the owner will bear responsibility for any additional charges due to local practices and conditions, such as, but not limited to, freight, insurance, taxes, license fees, import duties, and any and all other financial charges, including those levied by governments, states, territories and their respective agencies.

BRP reserves the right to improve or modify products from time to time without assuming any obligation to modify products previously manufactured.

Without limiting the foregoing, after the end of the warranty period, the parts to repair the Product will be available for purchase by the consumers, at their retail price as shown in dealership or on BRP's website, for a reasonable period after the model year of the Product.

8) TRANSFER

If the ownership of a Product is transferred during the warranty coverage period, this limited warranty, subject to its terms and conditions, shall also be transferred and be valid for the remaining coverage period provided BRP or an authorized Product Distributor/Dealer receives a proof that the former owner agreed to the transfer of ownership, in addition to the coordinates of the new owner.

9) CONSUMER ASSISTANCE

In the event of a controversy or a dispute in connection with this limited warranty, BRP suggests that you try to resolve the issue at the dealership level. We recommend discussing the issue with the authorized dealer's service manager or owner.

If the matter still remains unresolved, contact BRP by filling out the customer contact form at **www.brp.com** or contact BRP by mail at one of the addresses listed under the [Contact Us, page 2-6](#) section of this guide.

BRP INTERNATIONAL LIMITED WARRANTY: 2027 CAN-AM® ELECTRIC ATV

1) SCOPE OF THE LIMITED WARRANTY

Bombardier Recreational Products Inc. ("**BRP**") warrants its 2027 Can-Am® Electric ATV (the "**Product**") and its high-voltage batteries sold by distributors or dealers authorized by BRP to distribute the Products outside of the United States of America ("**USA**"), Canada, member states of the European Economic Area (which is comprised of the states of the European Union plus the United Kingdom, Norway, Iceland and Liechtenstein) ("**EEA**"), Turkey, member states of the Commonwealth of the Independent States (including Ukraine and Turkmenistan) ("**CIS**") from defects in material or workmanship for the period and under the conditions described below.

This limited warranty will become null and void if:

1. The Product was used for racing or any other competitive activity, at any point, even by a previous owner; or
2. The Product has been altered or modified in such a way so as to adversely affect its operation, performance or durability, or has been altered or modified to change its intended use.
3. The Product has been altered or modified in such a way so as to adversely affect the high-voltage battery operation, performance or durability;
4. The Product's high-voltage battery has been used as a stationary power source.

The on-board charger, heater, inverter, and e-motor are covered under the vehicle's limited warranty period against defects in material or workmanship.

Non-factory installed parts and accessories are not covered under this limited warranty. Please refer to the applicable parts and accessories limited warranty text.

2) LIMITATIONS OF LIABILITY

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXPRESSLY GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT THEY CANNOT BE DISCLAIMED, THE IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE LIFE OF THE EXPRESS WARRANTY. INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE EXCLUDED FROM COVERAGE UNDER THIS WARRANTY. SOME STATES/ PROVINCES DO NOT ALLOW FOR THE DISCLAIMERS, LIMITATIONS AND EXCLUSIONS IDENTIFIED ABOVE. AS A RESULT, THEY MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH MAY VARY FROM COUNTRY TO COUNTRY. BRP SHALL NOT BE HELD LIABLE IF PRODUCTS OR WARRANTY PARTS ARE NOT AVAILABLE IN CERTAIN COUNTRIES FOR REASONS OUTSIDE OF BRP'S CONTROL.

For Products purchased in Australia, refer to the Australia-specific section below.

Neither the distributor, any BRP Distributor/Dealer nor any other person has been authorized to make any affirmation, representation or warranty regarding the product and/or its high voltage battery, other than those contained in this limited warranty, and if made, shall not be enforceable against BRP.

BRP reserves the right to modify this limited warranty at any time, being understood that such modification will not alter the warranty conditions applicable to the Products and its high-voltage batteries sold while this warranty is in effect.

3) EXCLUSIONS – ARE NOT WARRANTED

This warranty does not cover damage or failures resulting from or caused by:

- Attempting any modification of the high voltage components such as the on-board charger, high voltage battery, heater, inverter and/or e-motor, for example: to gain faster charge times or increase the original power output will void the warranty.
- Opening any of the high voltage components such as high voltage battery, on-board charger, heater, inverter and e-motor.
- Improper towing or vehicle recovery from a depleted high voltage battery or other failure may damage the e-motor or other high voltage components. Failure to follow the recommended towing and/or recovery method prescribed in this manual will void the warranty.

The following are not warranted under any circumstances:

- Normal wear and tear;
- Routine maintenance items, tune ups, adjustments;
- Damage caused by negligence or failure to provide proper maintenance and/or storage, as described in the Operator's Guide;
- Damages related to the appearance of the Product, including without limitation scratches, dents, fading, flaking, peeling and damages to seat cover material;

- Damage resulting from the installation of parts with specifications that differ from the original Product parts, such as, without limitation, different tires, wheels or brakes.
- Damage or failures due to the installation of non-BRP accessories to the electrical systems of the Product.
- Damage resulting from removal of parts, improper repairs, service, maintenance, modifications or use of parts or accessories not manufactured or approved by BRP or resulting from repairs done by a person that is not an authorized servicing BRP Dealer.
- Damage caused by abuse, abnormal use, neglect or operation of the product in a manner inconsistent with the recommended operation described in the Operator's Guide;
- Damage resulting from accident, submersion, fire, theft, vandalism or any act of God;
- Operation with chemicals, oils or lubricants which are not suitable for use with the product (see the Operator's Guide);
- Damages resulting from snow or water ingestion;
- Damages from rust, corrosion or exposure to the elements;
- Incidental or consequential damages, or damages of any kind including without limitation transportation expenses, towing, storage, telephone, rental, taxi, inconvenience, insurance coverage, loan payments, loss of time, loss of income or time missed for downtime experience due to service work;

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- Damage resulting from wrong installation of BRP accessories, if installation does not conform to BRP's instructions.
 - Damage caused by failure to provide proper maintenance and/or storage, as described in the Operator's Guide. Exposing the vehicle to ambient temperatures above 60°C (140°F) or below -40°C (-40°F) may damage the high-voltage battery and void the warranty;
 - Damage caused by exposing the high voltage battery to contact with a direct flame;
 - Physical damage to the high voltage battery or intentional attempt to reduce the life of the high voltage battery;
 - Damage to internal components resulting from disassembly, opening the high-voltage battery enclosure is strictly forbidden;
 - Damage resulting from incorrect charging procedures or incompatible charging devices;
 - Damage to high voltage battery, resulting from leaving the vehicle at low state of charge for a long time without usage. Storage must be done as described in the Operator's Guide.
 - Consequential damage caused by negligence or failure to provide proper repair an existing problem;
 - Damage resulting by negligence or failure to provide proper installation of new software update;
 - Loss of battery capacity due to or resulting from gradual capacity loss.⁽¹⁾

⁽¹⁾ Any capacity/range reduction-based claim must be confirmed by and approved by BRP to be eligible for coverage.

4) WARRANTY COVERAGE PERIOD

This limited warranty will be in effect from (1) the date of delivery to the first retail consumer, or (2) the date the Product is first put into use, whichever occurs first and for the applicable period below:

- **TWELVE (12) consecutive months**, for private use or commercial use owners.
- *In Asia-Pacific except China:* **TWENTY-FOUR (24) CONSECUTIVE MONTHS** for private use and **TWELVE (12) consecutive months** for commercial use.
- *In AUSTRALIA and NEW ZEALAND only:* **THIRTY-SIX (36) CONSECUTIVE MONTHS** or twenty thousand kilometers (20 000 km) or (12,500 mi), whichever ever occurs first for private use or commercial use.

HIGH-VOLTAGE BATTERY

The high-voltage battery limited warranty will be in effect for SIXTY (60) consecutive months, or twenty thousand kilometers (20,000km) or (12,500 mi), whichever occurs first, only if the high-voltage battery state of health (SOH) is equal or greater than ($\geq$) seventy percent (70%) of initial capacity.

The repair or replacement of parts or the performance of service under this warranty does not extend the life of this warranty beyond its original expiration date. Loss of battery capacity resulting from gradual capacity loss is NOT covered under this warranty beyond the terms and limit specified above.

The warranty coverage period identified above are a minimal limited warranty period which can be extended by any applicable warranty promotional program, as the case may be.

Note that the duration and any other modalities of the warranty coverage are subject to the applicable national or local legislation in the customer's country.

FOR PRODUCTS SOLD IN AUSTRALIA ONLY

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Nothing in these Warranty terms and conditions should be taken to exclude, restrict or modify the application of any condition, warranty, guarantee, right or remedy conferred or implied under the Competition and Consumer Act 2010 (Cth), including the Australian Consumer Law or any other law, where to do so would contravene that law, or cause any part of these terms and conditions to be void. The benefits given to you under this limited warranty are in addition to other rights and remedies that you have under Australian law.

5) CONDITIONS TO HAVE WARRANTY COVERAGE

This warranty coverage is available **only** if **each** of the following conditions has been fulfilled:

- The Product must be purchased as new and unused by its first owner from a Distributor/Dealer authorized to distribute Products in the country in which the sale occurred (“Distributor/Dealer”);
- The BRP specified pre-delivery inspection process must be completed, documented and signed by the purchaser;
- The Product must have undergone proper registration by an authorized Distributor/Dealer;
- The Product must be purchased in the country in which the purchaser resides;
- Routine maintenance outlined in the Operator’s Guide must be timely performed in order to maintain warranty coverage. BRP reserves the right to make warranty coverage contingent upon proof of proper maintenance.

BRP will not honor this limited warranty to any private use owner or commercial use owner if one of the preceding conditions has not been met. Such limitations are necessary in order to allow BRP to preserve both the safety of its products, and also that of its consumers and the general public.

6) WHAT TO DO TO OBTAIN WARRANTY COVERAGE

The customer must cease using the Product upon the appearance of an anomaly, notify a servicing BRP Distributor/Dealer within two (2) months of the appearance of the anomaly and provide the Distributor/Dealer with reasonable access to the Product and reasonable opportunity to repair it.

The notification period is subject to the applicable national or local legislation in customer's country.

The customer must also present to the Distributor/Dealer, proof of purchase of the Product and must sign the repair/work order prior to starting the repair in order to validate the warranty repair.

All parts replaced under this limited warranty become the property of BRP.

7) WHAT BRP WILL DO

To the extent permitted by law, BRP's obligations under this warranty are limited to, at its sole discretion, repairing or replacing parts found defective under normal use, maintenance and service without charge for parts and labor, at any authorized BRP Distributor/Dealer during the warranty coverage period under the conditions described herein. No claim of breach of warranty shall be cause for cancellation or rescission of the sale of the Product to the owner. You may have other legal rights which may vary from country to country.

In the event that service is required outside of the country of original sale, the owner will bear responsibility for any additional charges due to local practices and conditions, such as, but not limited to, freight, insurance, taxes, license fees, import duties, and any and all other financial charges, including those levied by governments, states, territories and their respective agencies.

BRP reserves the right to improve or modify products from time to time without assuming any obligation to modify products previously manufactured.

8) TRANSFER

If the ownership of a Product is transferred during the warranty coverage period, this limited warranty, subject to its terms and conditions, shall also be transferred and be valid for the remaining coverage period provided BRP or an authorized Product Distributor/Dealer receives a proof that the former owner agreed to the transfer of ownership, in addition to the coordinates of the new owner.

9) CONSUMER ASSISTANCE

In the event of a controversy or a dispute in connection with this limited warranty, BRP suggests that you try to resolve the issue at the dealership level. We recommend discussing the issue with the authorized Distributor/Dealer's service manager or owner.

If the matter still remains unresolved, contact BRP by filling out the customer contact form at **www.brp.com** or contact BRP by mail at one of the addresses listed under the [Contact Us, page 2-6](#) section of this guide.

BRP LIMITED WARRANTY FOR THE EUROPEAN ECONOMIC AREA, THE COMMONWEALTH OF THE INDEPENDENT STATES AND TURKEY: 2027 CAN-AM® ELECTRIC ATV

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1) SCOPE OF THE LIMITED WARRANTY

Bombardier Recreational Products Inc. ("**BRP**") warrants its 2027 Can-Am® Electric ATV (the "**Product**") and its high-voltage batteries sold by distributors or dealers authorized by BRP to distribute the Products in member states of the European Economic Area (which is comprised of the states of the European Union plus the United Kingdom, Norway, Iceland and Liechtenstein) ("**EEA**"), Turkey, member states of the Commonwealth of the Independent States (including Ukraine and Turkmenistan) ("**CIS**") from defects in material or workmanship for the period and under the conditions described below.

This limited warranty will become null and void if:

1. The Product was used for racing or any other competitive activity, at any point, even by a previous owner; or
2. The Product has been altered or modified in such a way so as to adversely affect its operation, performance or durability, or has been altered or modified to change its intended use.
3. The Product has been altered or modified in such a way so as to adversely affect the high-voltage battery operation, performance or durability;
4. The Product's high-voltage battery has been used as a stationary power source.

The on-board charger, heater, inverter, and e-motor are covered under the vehicle's limited warranty period against defects in material or workmanship.

Non-factory installed parts and accessories are not covered under this limited warranty. Please refer to the applicable parts and accessories limited warranty text.

2) LIMITATIONS OF LIABILITY

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXPRESSLY GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT THEY CANNOT BE DISCLAIMED, THE IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE LIFE OF THE EXPRESS WARRANTY. INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE EXCLUDED FROM COVERAGE UNDER THIS WARRANTY. SOME STATES/ PROVINCES DO NOT ALLOW FOR THE DISCLAIMERS, LIMITATIONS AND EXCLUSIONS IDENTIFIED ABOVE. AS A RESULT, THEY MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH MAY VARY FROM STATE TO STATE, OR COUNTRY TO COUNTRY. BRP SHALL NOT BE HELD LIABLE IF PRODUCTS OR WARRANTY PARTS ARE NOT AVAILABLE IN CERTAIN COUNTRIES FOR REASONS OUTSIDE OF BRP'S CONTROL.

For Products purchased in France, refer to the France-specific section below.

Neither the distributor, any BRP Distributor/Dealer nor any other person has been authorized to make any affirmation, representation or warranty regarding the product and its high-voltage batteries, other than those contained in this limited warranty, and if made, shall not be enforceable against BRP.

BRP reserves the right to modify this limited warranty at any time, being understood that such modification will not alter the warranty conditions applicable to the Products and/or its high-voltage batteries sold while this warranty is in effect.

3) EXCLUSIONS – ARE NOT WARRANTED

This warranty does not cover damage or failures resulting from or caused by:

- Attempting any modification of the high voltage components such as the on-board charger, high voltage battery, heater, inverter and/or e-motor, for example: to gain faster charge times or increase the original power output will void the warranty.
- Opening any of the high voltage components such as high voltage battery, on-board charger, heater, inverter and e-motor.
- Improper towing or vehicle recovery from a depleted high voltage battery or other failure may damage the e-motor or other high voltage components. Failure to follow the recommended towing and/or recovery method prescribed in this manual will void the warranty.

The following are not warranted under any circumstances:

- Normal wear and tear;
- Routine maintenance items, tune ups, adjustments;
- Damage caused by negligence or failure to provide proper maintenance and/or storage, as described in the Operator's Guide;
- Damages related to the appearance of the Product, including without limitation scratches, dents, fading, flaking, peeling and damages to seat cover material;

- Damage resulting from the installation of parts with specifications that differ from the original Product parts, such as, without limitation, different tires, wheels or brakes.
- Damage or failures due to the installation of non-BRP accessories to the electrical systems of the Can-Am
- Damage resulting from removal of parts, improper repairs, service, maintenance, modifications or use of parts or accessories not manufactured or approved by BRP or resulting from repairs done by a person that is not an authorized servicing BRP Dealer.
- Damage caused by abuse, abnormal use, neglect or operation of the product in a manner inconsistent with the recommended operation described in the Operator's Guide;
- Damage resulting from accident, submersion, fire, theft, vandalism or any act of God;
- Operation with chemicals, oils or lubricants which are not suitable for use with the product (see the Operator's Guide);
- Damages resulting from snow or water ingestion;
- Damages from rust, corrosion or exposure to the elements;
- Damage resulting from water or snow ingestion;
- Incidental or consequential damages, or damages of any kind including without limitation transportation expenses, towing, storage, telephone, rental, taxi, inconvenience, insurance coverage, loan payments, loss of time, loss of income or time missed for downtime experience due to service work;

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- Damage resulting from wrong installation of BRP accessories, if installation does not conform to BRP's instructions.
 - Damage caused by failure to provide proper maintenance and/or storage, as described in the Operator's Guide. Exposing the vehicle to ambient temperatures above 60°C (140°F) or below -40°C (-40°F) may damage the high-voltage battery and void the warranty;
 - Damage caused by exposing the high voltage battery to contact with a direct flame;
 - Physical damage to the high voltage battery or intentional attempt to reduce the life of the high voltage battery;
 - Damage to internal components resulting from disassembly, opening the high-voltage battery enclosure is strictly forbidden;
 - Damage resulting from incorrect charging procedures or incompatible charging devices;
 - Damage to high voltage battery, resulting from leaving the vehicle at low state of charge for a long time without usage. Storage must be done as described in the Operator's Guide.
 - Consequential damage caused by negligence or failure to provide proper repair an existing problem;
 - Damage resulting by negligence or failure to provide proper installation of new software update;
 - Loss of battery capacity due to or resulting from gradual capacity loss.⁽¹⁾

⁽¹⁾ Any capacity/range reduction-based claim must be confirmed by and approved by BRP to be eligible for coverage.

4) WARRANTY COVERAGE PERIOD

This limited warranty will be in effect from (1) the date of delivery to the first retail consumer, or (2) the date the Product is first put into use, whichever occurs first and for the applicable period below:

- **TWENTY-FOUR (24) consecutive months**, for private use or commercial use owners.

HIGH-VOLTAGE BATTERY

The high-voltage battery limited warranty will be in effect for SIXTY (60) consecutive months, or twenty thousand kilometers (20,000km) or (12,500 mi), whichever occurs first, only if the high-voltage battery state of health (SOH) is equal or greater than ($\geq$) seventy percent (70%) of initial capacity.

The repair or replacement of parts or the performance of service under this warranty does not extend the life of this warranty beyond its original expiration date. Loss of battery capacity resulting from gradual capacity loss is NOT covered under this warranty beyond the terms and limit specified above.

The warranty coverage period identified above are a minimal limited warranty period which can be extended by any applicable warranty promotional program, as the case may be.

Note that the duration and any other modalities of the warranty coverage are subject to the applicable national or local legislation in the customer's country.

5) FOR PRODUCTS SOLD IN FRANCE ONLY

The seller shall deliver goods that are complying with the contract and shall be responsible for defects existing upon delivery. The seller shall also be responsible for defects resulting from packaging, assembling instructions or the installation when it is its responsibility per the contract or if accomplished under its responsibility. To be compliant with the contract, the good shall:

1. Be fit for normal use for goods similar thereto and, if applicable:
 - Correspond to the description provided by the seller and have the qualities presented to the buyer through sample or model;
 - Have the qualities that a buyer may legitimately expect considering the public declarations of the seller, the manufacturer of its representative, including in advertising or labeling; or
2. Have the characteristics mutually agreed upon as between the parties or be fit for the specific use intended by the buyer and brought to the attention of the seller and which were accepted by the seller.

The action for failure to comply is prescribed after two years after delivery of the goods. The seller is responsible for the warranty for hidden defects of the good sold if such hidden defects are rendering the good unfit for the intended use, or if they diminish its use in such a way that the buyer would not have acquired the good or would have given a lesser price, had he known. The action for such hidden defects shall be taken by the buyer within 2 years of the discovery of the defect.

6) CONDITIONS TO HAVE WARRANTY COVERAGE

This warranty coverage is available **only** if **each** of the following conditions has been fulfilled:

- The Product must be purchased as new and unused by its first owner from a Distributor/Dealer authorized to distribute Products in the country (or in the case of the EEA, union of countries) in which the sale occurred ("Distributor/Dealer");
- The BRP specified pre-delivery inspection process must be completed, documented and signed by the purchaser;
- The Product must have undergone proper registration by an authorized Distributor/Dealer;
- The Product must be purchased in the country (or in the case of the EEA, union of countries) in which the purchaser resides;
- Routine maintenance outlined in the Operator's Guide must be timely performed in order to maintain warranty coverage. BRP reserves the right to make warranty coverage contingent upon proof of proper maintenance.

BRP will not honor this limited warranty to any private use owner or commercial use owner if one of the preceding conditions has not been met. Such limitations are necessary in order to allow BRP to preserve both the safety of its products, and also that of its consumers and the general public.

7) WHAT TO DO TO OBTAIN WARRANTY COVERAGE

The customer must cease using the Product upon the appearance of an anomaly, notify a servicing BRP Distributor/Dealer within two (2) months of the appearance of the anomaly and provide the Distributor/Dealer with reasonable access to the Product and reasonable opportunity to repair it.

The notification period is subject to the applicable national or local legislation in customer's country.

The customer must also present to the Distributor/Dealer, proof of purchase of the Product and must sign the repair/work order prior to starting the repair in order to validate the warranty repair.

All parts replaced under this limited warranty become the property of BRP.

8) WHAT BRP WILL DO

To the extent permitted by law, BRP's obligations under this warranty are limited to, at its sole discretion, repairing or replacing parts found defective under normal use, maintenance and service without charge for parts and labor, at any authorized BRP Distributor/Dealer during the warranty coverage period under the conditions described herein. No claim of breach of warranty shall be cause for cancellation or rescission of the sale of the Product to the owner. You may have other legal rights which may vary from country to country.

In the event that service is required outside of the country of original sale, or for EEA residents, if service is required outside of the EEA, the owner will bear responsibility for any additional charges due to local practices and conditions, such as, but not limited to, freight, insurance, taxes, license fees, import duties, and any and all other financial charges, including those levied by governments, states, territories and their respective agencies.

BRP reserves the right to improve or modify products from time to time without assuming any obligation to modify products previously manufactured.

9) TRANSFER

If the ownership of a Product is transferred during the warranty coverage period, this limited warranty, subject to its terms and conditions, shall also be transferred and be valid for the remaining coverage period provided BRP or an authorized Product Distributor/Dealer receives a proof that the former owner agreed to the transfer of ownership, in addition to the coordinates of the new owner.

10) CONSUMER ASSISTANCE

In the event of a controversy or a dispute in connection with this limited warranty, BRP suggests that you try to resolve the issue at the dealership level. We recommend discussing the issue with the authorized Distributor/Dealer's service manager or owner.

If the matter still remains unresolved, contact BRP by filling out the customer contact form at **www.brp.com** or contact BRP by mail at one of the addresses listed under the [Contact Us, page 2-6](#) section of this guide.

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DATA PRIVACY INFORMATION

DATA PRIVACY INFORMATION

Bombardier Recreational Products Inc., its affiliates and subsidiaries (“BRP”) is committed to protecting your privacy. This notice is to inform you about how we collect, use and disclose your personal information in the course of managing our relationship with you. More details can be found by visiting the BRP’s Privacy Policy website.

<https://brp.com/en/privacy-policy.html>



Please be assured that we have appropriate measures in place to ensure that your personal information is kept secured and protected against unauthorized access, use or disclosure.

The personal information we hold about you is collected either directly from you or through our authorized dealers and third parties (e.g. with whom we offer services or engage in joint-marketing activities), and includes:

- Contact, Demographic & Registration Information (e.g., name, full address, phone number, email, ownership history, language of communication)
- Transactional Information (e.g., information necessary to handle returns, payment information when you purchase our products or services through our websites or mobile applications and other issues related to your purchase of BRP products).
- Vehicle Information (e.g., serial number, vehicle identification number, mileage, purchase and delivery date, unit usage, vehicle location and movements)
- Your comments, opinions and reviews of our products and services
- Information collected automatically when you navigate on BRP or dealer's websites or mobile apps collected via cookies and similar technologies (e.g., IP address, type of device, operating system, browser type, webpages you view).

We may also receive information about you from social media platforms when you interact with us on those platforms.

We use your personal information for various reasons, mostly to:

- Manage your order of BRP products and services (e.g., to complete or deliver your order, or service your BRP product)
- Provide customer support, assistance, and after-sales (e.g., complete or follow up with you about your order or maintenance, help with any delivery issues, handle returns, and other issues related to your purchase of BRP products)
- Manage your BRP products registration, warranty, security, safety recall, and dispute resolution (e.g. to offer warranty and after-sales service to you, protect your security and safety, perform safety recalls)
- Send you commercial communications about our products and services (e.g. inform you about new BRP products, services or features; share news about contests, promotions, and events or discuss products or services offered by BRP that may be of interest to you)
- Offer you personalized experience, content, or offers and services based on profiling or geolocation technologies (e.g. to notify you when your vehicle may need servicing, to locate your nearest dealership)
- Perform data analytics and statistics data that no longer identifies you personally, for business intelligence and have insights on how to improve our products and services
- Prevent, detect, and control fraud and any unauthorized or illegal activities (e.g., to detect and control fraud in relation to BRP products or services purchase; manage illegal or unauthorized activities and cyberthreats)

- Comply with applicable laws and regulations.

Your personal information may be disclosed to the following: BRP, BRP's authorized dealerships, distributors, service providers, advertising & market research partners and other authorized third parties.

Depending on the circumstances, your personal information may be communicated outside the region where you reside. Your personal information is retained only for as long as necessary for the purpose for which we obtained it and according to our retention policies.

To exercise your data privacy rights (e.g. right of access, right of rectification), to withdraw your consent in order to be removed from the address list for marketing purposes or for the satisfaction survey or for general data privacy questions, please contact BRP's Data Protection Officer at or by mail at privacyofficer@brp.com or by mail at: BRP Legal Service, 726 St-Joseph, Valcourt, Quebec, Canada, J0E 2L0.

When BRP processes your personal information, they do so in compliance with its Privacy Policy available at:

<https://brp.com/en/privacy-policy.html>



CONTACT US

www.brp.com

Asia Pacific

BRP Asia

107D and 107E, 17/F, Tower
1,
Grand Century Place,
Mongkok,
Kowloon, Hong Kong

Australia

Level 26
477 Pitt Street
Sydney, NSW 2020

Japan

21F Shinagawa East One
Tower
2-16-1 Konan, Minato-ku-ku,
Tokyo 108-0075

China

上海市徐汇区衡山路10号6号
楼301
Rm 301, Building 6,
No.10 Heng Shan Rd,
Shanghai, China

Europe, Middle East and Africa

Belgium

Oktrooiplein 1
9000 Gent

Czech Republic

Stefanikova 43a
Prague 5
150 00

Germany

Alte Papierfabrik 16
D-40699 Erkrath

Finland

Isoaavantie 7
PL 8040
96320 Rovaniemi

France

Arteparc Bâtiment B
Route de la côte d'Azur,
13 590 Meyreuil

Norway

Ingvald Ystgaards veg 15
N-7484 Trondheim

Sweden

Spinnvägen 15
903 61 Umeå

Switzerland

Avenue d'Ouchy 4-6
1006 Lausanne

Latin America

Brazil

Rua Odila Maia Rocha Brito, 25
Edifício Beaumont, andar 1 ao 5
CEP 13092-110 Campinas -SP

Mexico

Av. Ferrocarril 202
Parque Industrial Querétaro
Santo Rosa Jauregui, Querétaro
C.P. 76220

North America

Canada

3200A, rue King Ouest,
Suite 300
Sherbrooke (Québec) J1L 1C9

United States of America

10101 Science Drive
Sturtevant, Wisconsin
53177

CHANGE OF ADDRESS/OWNERSHIP

If your address has changed or if you are the new owner of the vehicle, be sure to notify BRP by either:

- Notifying an authorized Can-Am dealer.
- **North America only:** calling 1-888-272-9222.
- Mailing one of the change of address cards on the following pages to one of the BRP addresses indicated in the [Contact Us, page 2-6](#) section of this guide.

In case of change of ownership, please include a proof that the former owner agreed to the transfer.

Notifying BRP, even after the expiration of the limited warranty, is very important as it enables BRP to reach the vehicle owner if necessary, like when safety recalls are initiated. It is the owner's responsibility to notify BRP.

STOLEN UNITS: If your personal vehicle is stolen, you should notify BRP or an authorized Can-Am dealer. We will ask you to provide your name, address, phone number, the vehicle identification number and the date it was stolen.

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CHANGE OF ADDRESS ☐
CHANGE OF OWNERSHIP ☐

VEHICLE IDENTIFICATION NUMBER

Model Number	Vehicle Identification Number (V.I.N.)
--------------	--

OLD ADDRESS OR PREVIOUS OWNER:

NAME		
NO.	STREET	APT
CITY	STATE/PROVINCE	ZIP/POSTAL CODE
COUNTRY	TELEPHONE	

NEW ADDRESS OR NEW OWNER:

NAME		
NO.	STREET	APT
CITY	STATE/PROVINCE	ZIP/POSTAL CODE
COUNTRY	TELEPHONE	

E-MAIL ADDRESS

CHANGE OF ADDRESS ☐
CHANGE OF OWNERSHIP ☐

VEHICLE IDENTIFICATION NUMBER

Model Number	Vehicle Identification Number (V.I.N.)
--------------	--

OLD ADDRESS OR PREVIOUS OWNER:

NAME		
NO.	STREET	APT
CITY	STATE/PROVINCE	ZIP/POSTAL CODE
COUNTRY	TELEPHONE	

NEW ADDRESS OR NEW OWNER:

NAME		
NO.	STREET	APT
CITY	STATE/PROVINCE	ZIP/POSTAL CODE
COUNTRY	TELEPHONE	

E-MAIL ADDRESS

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CHANGE OF ADDRESS ☐
CHANGE OF OWNERSHIP ☐

VEHICLE IDENTIFICATION NUMBER

Model Number	Vehicle Identification Number (V.I.N.)
--------------	--

OLD ADDRESS OR PREVIOUS OWNER:

NAME		
NO.	STREET	APT
CITY	STATE/PROVINCE	ZIP/POSTAL CODE
COUNTRY	TELEPHONE	

NEW ADDRESS OR NEW OWNER:

NAME		
NO.	STREET	APT
CITY	STATE/PROVINCE	ZIP/POSTAL CODE
COUNTRY	TELEPHONE	

E-MAIL ADDRESS

CHANGE OF ADDRESS ☐
CHANGE OF OWNERSHIP ☐

VEHICLE IDENTIFICATION NUMBER

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NAME		
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CITY	STATE/PROVINCE	ZIP/POSTAL CODE
COUNTRY	TELEPHONE	

NEW ADDRESS OR NEW OWNER:

NAME		
NO.	STREET	APT
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E-MAIL ADDRESS

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CHANGE OF ADDRESS ☐
CHANGE OF OWNERSHIP ☐

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E-MAIL ADDRESS

CHANGE OF ADDRESS ☐
CHANGE OF OWNERSHIP ☐

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E-MAIL ADDRESS

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NOTES

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Model No. _____

VEHICLE

IDENTIFICATION NUMBER (V.I.N.) _____

HIGH-VOLTAGE BATTERY

SERIAL NUMBER _____

Owner: _____

NAME

No.

STREET

APT

CITY

STATE/PROVINCE

ZIP/POSTAL CODE

Purchase Date _____

YEAR

MONTH

DAY

Warranty Expiry Date _____

YEAR

MONTH

DAY

To be completed by the dealer at the time of the sale.

DEALER IMPRINT AREA



219002691 Rev2

